

# Leadership

## Strategic Thinking and Decision-Making - 2 Days

Course Code: LD201

Sound decision-making and problem-solving skills are key to organizational success. Modern psychology is studying the processes at work in our complex and sophisticated brain, and has identified common errors in thinking, shortcuts used in the critical thinking process that can lead to errors, and cognitive biases that influence our decisions without our knowledge. But how do you navigate through the thought process before arriving at a decision or solution? This workshop is designed to help participants improve their critical thinking and problem-solving processes while focusing on applying these new skills to workplace challenges and making better decisions.

### Learning Objectives

- Discover individual biases and blind spots
- Apply System 1 versus System 2 thinking as appropriate to make better decisions
- Diagnose common decision traps and techniques to avoid them
- Explain and experience “framing” when individuals and groups make decisions
- Review rational tools to improve individual and group problem solving and decision making,
- Apply rational tools to workplace-specific problems and decision challenges

### Topics & Content

- Strategic decision-making model
- System 1 and System 2 thinking processes
- Bounded Rationality
- Decision traps
- The use of rational tools to improve decision making.
- The role of emotion in decision-making
- Making decisions throughout the workshop

### Course Information

#### Duration

2 days

#### Audience

Managers  
Team Leaders  
Supervisors  
Emerging leaders  
Employees at any level

#### Accreditations

PMI: 14 PDUs  
NASBA: 16 CPEs  
Nursing: 14 CEUs  
OPM: 14 CLPs  
OPM Competency: Strategic Thinking

***“Mind-opening.  
Useful-provides real  
tools and methods  
that can be used in  
the workplace.”***

